

FUNCTIONAL ASSESSMENT PLAN (FAP)

FACILITY INVESTMENT

1502000

FACILITY INVESTMENT FAP		
<u>Assessment Levels (AL)</u> <div> <div>AL1</div> <div>AL2</div> <div>AL3</div> </div>		<u>Assessment Frequency (Freq)</u> A – Annually Q – Quarterly M – Once per month BW – Once every 13-16 days W – Once per week R – As required
<div> <div>Start assessment at this Level</div> <div>Add this Level if Contractor performance for AL1 is Unsatisfactory</div> <div>Add this Level if Contractor performance at AL1 or AL2 is Unsatisfactory</div> </div>		<u>Method of Assessment (MOA)</u> PS – Periodic Sampling VCC – Validated Customer Complaints UV – Unscheduled Visits CE – Customer’s Evaluation
Note: Return to appropriate Assessment Level when performance improves.		Note: The first method listed in the MOA column below is the primary assessment method.

Spec Item	Performance Objective	Performance Standard	MOA	Assessment Level			Sample Size			Freq
				AL1	AL2	AL3	UOM (total)	Normal	Reduced	
3.1	Service Orders The Contractor shall perform service call work in a timely manner and ensure Automatic Door systems and equipment are restored to a safe, operable condition and function properly.	Service call work is responded to and completed within the specified time. Automatic Door systems and equipment are restored to operable condition and function properly in accordance with OEM specifications. Work is accomplished per Spec Item 2.4, Workmanship and Material Standards. When repair is complete the facility, system, or equipment does not present any hazard or danger to personnel.	PS VCC		N/A	N/A		10%	5%	M

Spec Item	Performance Objective	Performance Standard	MOA	Assessment Level			Sample Size			Freq
				AL1	AL2	AL3	UOM (total)	Normal	Reduced	
3.1.1	Emergency Service Orders The Contractor shall respond to emergency service calls and arrest emergent conditions to minimize and mitigate damage to facilities, systems, and equipment, and danger to personnel. Associated repairs are completed to ensure Automatic Door systems and equipment are restored to a safe, operable condition and function properly.	Emergency service orders responded to within two (2) hours of receipt of call. Emergency service orders are arrested within 24 hours of receipt of call. Work is continued without interruption until emergent condition is arrested.	PS VCC	N/A		N/A		10%	N/A	M
3.1.2	Urgent Service Orders The Contractor shall complete urgent service orders in a timely manner and ensure equipment is restored to a safe, normal working condition and function properly.	Urgent service orders are completed within five (5) working days.	PS VCC	N/A		N/A		10%	N/A	M
3.1.3	Routine Service Orders The Contractor shall complete routine service calls in a timely manner and ensure Automatic Door systems and equipment are restored to a safe, operable condition and function properly.	Routine service orders are completed within 30 calendar days.	PS VCC	N/A		N/A		10%	N/A	M
3.2	Preventive Maintenance (PM) Program The Contractor shall develop and implement a PM program for Automatic Door systems and equipment to ensure proper operation, to minimize breakdowns, and to maximize useful life.	Maintenance is accomplished in accordance with the Contractor's PM program and work schedule. PM is performed in accordance with manufacturers' recommended procedures and OEM standards.	PS		N/A	N/A		10%	5%	M

Spec Item	Performance Objective	Performance Standard	MOA	Assessment Level			Sample Size			Freq
				AL1	AL2	AL3	UOM (total)	Normal	Reduced	
4	Non-recurring Work Non-recurring work may be ordered utilizing DoD EMALL in accordance with Section H or on a task order in accordance with the PROCEDURES FOR ISSUING ORDERS clause in Section G. The order will specify the exact locations and types of work to be accomplished. The period of performance will be specified in each order.		PS	N/A	N/A	N/A		As Required	N/A	R

MONTHLY PERFORMANCE ASSESSMENT SUMMARY

Contract #: N40085-16-D-1612 Installation/Site: _____
 Annex/sub-annex: 1502000 Facility Investment Month/Year: _____

Spec Item	Title	AL1 Rating						AL2/AL3 Rating			VCC P/N	Safety	
		E	VG	S	M	U	# Samples	A	U	# Samples		Issues	# Samples
3.1	Service Orders												
3.1.1	Emergency Service Orders												
3.1.2	Urgent Service Orders												
3.1.3	Routine Service Orders												
3.2	Preventive Maintenance (PM) Program												
4	Non-recurring Work (IDIQ)												
Comments:													
Recommended Actions:													
		Technical Ratings (mark using "X")											
		E	VG	S	M	U							
Overall Technical Rating for Recurring Work													
Overall Technical Rating for Non-recurring Work													
SPAR/COR Signature: _____ Date: _____													